The IT Department has recognized it is vital to have employees in the building during the shutdown, so there will be a skeleton crew working out of the William Bradley Bryant Center for Technology. These procedures apply to student password resets and other student technology issues. Once again, the contacts for support during the COVID-19 Shutdown are below:

1) [https://dekalb.incidentiq.com](https://dekalb.incidentiq.com) - Log in with school email address (sxxxxxxxx@dekalbschoolsga.org) and school password

2) If the student is still unable to access IncidentIQ, please email the student's teacher at the email address in the Staff Directory. The teacher can submit a Helpdesk ticket on the student's behalf.